



ArganoArbela Rapid Deployment for Microsoft Dynamics 365 Field Service

Field service is customer service. It's about having the right tools at the right place at the right time and providing a solution to ensure customer satisfaction and retention.

Providing field service at the highest level means doing as much as you can ahead of time, having the right tools, documentation, and parts ready prior to being on-site and focusing more on proactive maintenance rather than reactive repairs. This ensures customer satisfaction by preventing problems in the first place.

An industry adaptable field service platform

ArganoArbela new Microsoft Dynamics 365 Field Service Rapid Deployment package is about all of the above: it's the

right solution, at the right time and for the right cost. It proactively addresses every pressing need the contemporary field service business may have.

ArganoArbela's technology engineers and business advisors have identified components critical to both the successful implementation and adoption of the platform, and bundled them into a Rapid Deployment service.

Custom and quick

We implement the most critical infrastructure within 30 days, and at a fixed cost. This infrastructure is then fine-tuned, optimized and tailored to address your strategic goals in field service operations.

We have the following tiers of offerings to meet your business needs:

Benefits:

- Fixed time frame and fixed fee for three different implementation offerings
- Resolve service issues the first time, every time
- Empower your frontline workers

Features

- 30-60-90 day install
- Fixed fee
- ArganoArbela Warranty Management
- Free remote assist licenses
- 100% remote delivery
- Add-ons available

- **Essentials** - digitizes field service, from top to bottom
- **Standard** - adds proactive service tools and capabilities
- **Enterprise** - moves field service from proactive to predictive

Contact us today at info@arbela.com to get started.

About ArganoArbela

ArganoArbela delivers ERP, CRM, BI and analytics consulting and implementation services that drive innovation and maximize our clients' Microsoft Dynamics, Azure, and Power Platform investments. Power Platform investments.



| Field Service Enterprise: Fixed Fee / 90 Days | | | | | |
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| Field Service Standard: Fixed Fee / 60 Days | | | | | |
| Field Service Essentials: Fixed Fee / 30 Days | | | | | |
| Work Orders | Schedule and Dispatch | Mobile | Customer Service | Contract Management | Surveys |
| <ul style="list-style-type: none"> • Service Tasks • Service Parts • Preventative Maintenance • Incident Management • Date and Time Stamp | <ul style="list-style-type: none"> • Flexible Scheduling • Multi-resource Scheduling • Scheduling Optimization • Interactive Schedule Boards • Resource Categorization • Characteristic Matching | <ul style="list-style-type: none"> • Offline • Signatures • Videos • Photographs • Mixed Reality • Directions • Geo-fencing | <ul style="list-style-type: none"> • Cases • KB Articles • Warranty Management • Guided Process • Routing • Customer Assets | <ul style="list-style-type: none"> • Service Requirements Tracking • Service Templates • Service Agreements • Entitlements • SLAs | <ul style="list-style-type: none"> • Inspections • Assessments • Safety Checks • Check Lists • VoC |