



## Arbela Voice

### Instantly elevate remote project delivery by easily engaging with meeting attendees and capturing feedback

In the era of remote work, many professional services organizations today struggle with ineffective project meetings, poor capturing of feedback and taking actions from it, leading to suboptimal project outcomes. Arbela also being a service provider created an easy-to-use tool to address these challenges internally, as well as provide this same functionality to our clients externally.

Arbela Voice is a bot embedded in Teams that enables your employees to give and receive real-time meeting feedback. This custom solution built on Microsoft Power Automate enables meeting organizers to solicit and receive meeting feedback instantly in Microsoft Teams before, during, and at the end of a meeting. This enables

immediate and consistent improvements in the way organizations execute meetings with their clients by providing real-time actionable insights in order to work better together.

#### How does it work?

Arbela Voice is easy to use in Teams, whether you are the meeting organizer or the attendee. Users simply follow the following four steps:

1. Organizer activates Arbela Voice
2. Attendees submit feedback three times
3. Organizer receives feedback during the meeting, adjusting in real-time if needed
4. Organizer reviews feedback summary in the Organizer Feedback Dashboard

#### Benefits

As a meeting organizer:

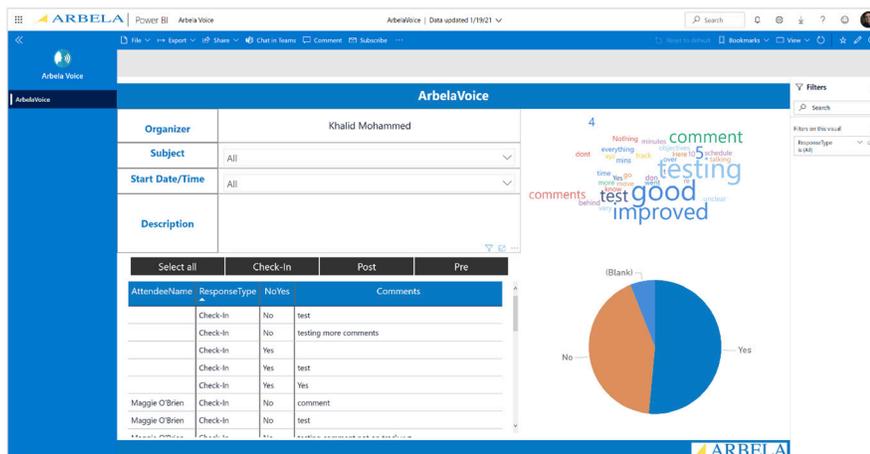
- Improve remote project delivery with increased attendee engagement and feedback capture for actionable insights
- Streamline meeting organization and execution for end-user consistency
- Easily solicit and receive meeting feedback through one view
- Improve your organizer capabilities in identifying the right meeting objectives, the right agenda, and staying on task

As a Manager or Director:

- Increase deeper insights into employee performance through the lens of immediate peer feedback with access to dashboards
- Improve customer satisfaction, project outcomes and promote culture with the ability to continuously capture and adapt to real-time feedback

As a meeting attendee:

- Easily voice feedback instantly and constructively
- Ability to help build and shape a culture of excellence



Contact us at [info@arbela.com](mailto:info@arbela.com) for more information about Arbela Client Voice, or simply looking for advice on improving your customer service.