



# BOOST: Better Our Operations, Systems & Teams

## A Power App and program to optimize business processes and fuel employee engagement

How do you solve business process challenges and issues? If you're like most organizations, you address them as soon as they arise, with new tools and tactics to solve them quickly and completely.

How do you fuel employee engagement and collect feedback? Again, if you're like most organizations, you survey teams, commit to an "open-door" policy, and provide incentives (rewards programs, events, etc.).

How do you facilitate a culture of continuous improvement across all business processes and technologies? If you're like most organizations... you likely don't know where to begin.

### What's in it for employees?

As an employee engaged in many business processes on a regular basis, there are nearly always times when the phrase "there's GOT to be a better way" pops in your head.

### Benefits:

- Simplify and centralize employee input and business process review
- Improve cross-functional/departmental collaboration
- Works within Teams; useable by anyone with a Dynamics 365 license
- Transparency on progress and the return on investment of team member sourced ideas

- *What if...* you had a place to submit this "better way" to a team that could help realize it?
- *What if...* there was a cross-functional group to monitor, plan, prioritize, and action such ideas?
- *What if...* your colleagues could view and upvote ideas, and see what's being done across the boards?

BOOST helps make these "What if...?" scenarios — and most every other — into reality.

### BOOST: More than words

Far too often good ideas are offered, notes are taken, and... that's it. BOOST helps bridge the gap between a great idea in words and a great idea in action.

In principle, BOOST provides a means for anyone in your organization to suggest a process improvement or address a business and/or systems challenge, such as "we need to simplify expense reporting" or "it's time to create a new on-boarding program."

In practice, it's a program and Power

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App. In its most simple form, staff access the BOOST application from within Teams, submitting both a problem and proposed solution. Their suggestion may then be voted on by colleagues (clicking thumbs up/down, as in the screenshot) and is also reviewed by an internal BOOST Team (stakeholders who oversee the program), assessing costs and feasibility.

The BOOST Team will assess if there are high risk issues, and screen for any lack of alignment within personnel, and ensure effective oversight of the program and its contributions via Power BI dashboards.

## **BOOST: it's about time**

IT issues have a help desk. Client projects have a base camp. And now the overall business processes and workflows that are the backbone of your business have BOOST, a program and Power App where ideas and insights are collected, analyzed, shared, and acted on across every tier of your organization.

You'll save time, fuel employee engagement, and maybe even uncover the "next big idea" that fuels your strategic growth.

Contact us at [microsoft@argano.com](mailto:microsoft@argano.com) to learn more about giving your organization a much-needed BOOST.

### About Argano

Argano, a next-generation business and technology services provider, builds Digital Foundations that make businesses run better. We are committed to helping clients think differently about how they deploy and manage people, processes, and technology. Combining strategic consulting and services, we deliver interconnected solutions that enable innovation and drive operational excellence.

